

# RICHARD GINES

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## OBJECTIVE

**To correctly identify and deliver the needs of my customers – internal and external; improve cost effective efficiencies; and to present the organization I represent in a glowing, positive manner.**

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## TECHNICAL SKILLS

- Subversion & Clearcase
  - Printer Emulation (2 years)
  - Test Engineer (4 years)
  - Project Life Cycle (5 years)
  - Shell & C/C++ (7 years)
  - Visual Basic / VBA (5 years)
  - Java, SQL, TCL (4 years)
  - Linux & Windows Dev (7 years)
  - Use Cases (4 years)
  - Test Design (4 years)
  - System Triage (3 years)
  - Automation (7 years)
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## QUALIFICATIONS

- Marketing (4 years)
  - Technical Support (2 years)
  - Customer Service (3 years)
  - Project Manager (3 years)
  - QA - MFP (5 years)
  - Lean Sigma (Greenbelt training)
  - Sales & Sales Manager (4 years)
  - High School wrestling coach.
  - Campaign Manager (state-wide)
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## EDUCATION

**B.S. - COMPUTER SCIENCE** • **Boise State University** • Boise, Idaho • May 2006  
Engineering and Business classes, wrestled 2 seasons • **BYU-Idaho** • Rexburg, Idaho • 1989 & 1991-1992  
Six Sigma Intro, Defining Projects, & Essential Project Management Tools • **Global Learning Center** • 2006

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## ACCOMPLISHMENTS

- **Project manager** for HP *LJB Knowledge Management (KM)*. A cross functional team that managed the migration and implementation of new HP IT transformations in to the labs.
  - **President** of “Vallivue High School Class of 88” - A Non Profit social club (reunion committee).
  - **Vice President** of Blue & Orange Partners LLC, working with Boise State to raise funds.
  - Assistant **wrestling coach** at Rocky Mountain High School. Also assistant at Heritage Middle.
  - Lab trainer and resource for Quality Center, new project requirement and defect tracking system.
  - Part of committee to create new FW build system and migration to subversion for LJB lab.
  - Top 10 salesperson out of more than 10,000. Hired, supervised, & trained a sales team of 20-30 persons.
  - Certificate of Excellence from Manpower for overwhelming customer satisfaction from Hewlett-Packard.
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## EXPERIENCE

**Hewlett Packard,** Boise, Idaho May 2007 – present  
Software Engineer V –Maintain Scanner emulation. Architect of Control Panel emulation.Lab Coverity Champion.  
Project Manager – LJB Knowledge Management (Lab data management). Managed cross functional team.  
**Hewlett Packard via Manpower Professional,** Boise, Idaho Dec. 2005 – May 2007  
Software and Firmware Tools Engineer – Own tools used for automating tests, collecting and reporting metrics.  
**Hewlett Packard via Adecco Technical,** Boise, Idaho 2001 – 2005  
Test Engineer - Owner of System Contention testing objective. Test Specification, Test Design, and debugging.  
**Director of Marketing** - Gines & Rice Law, **Firmware Engineer** - Cypress, **Field Engr.** - Micron Construction,  
**Customer Support** - Computrol, **Technical Support** - Fountain Inc., **Sales Manager** - Bay Area Design.

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## ENDORSEMENTS

“Every day that goes by I am more impressed and blown away by his professionalism and abilities!”  
While discussing positions to fill: “If you could just clone Richard Gines we’d be set!” ~ HP customer.  
“His work history and commitment to his education make him a valuable asset to any organization.”  
~ Idaho Governor, Former U.S. Congressman C.L. “Butch” Otter.